

**Tri Special Utility District
300 West 16th Street
Mount Pleasant, TX 75455**

The health and safety of our customers and employees is a top priority of the Tri Special Utility District board and management. We are conducting business as usual, but currently have our office closed to the public.

We have provided envelopes located outside our office and ask that you use one of these to drop your payment in the drop box rather than coming inside. Any cash payment over the amount due will be credited to your account. If you do not have your bill stub to enclose, please write your account number or address and phone number on the envelope.

Other methods of payment:

- ❖ Direct Debit can be set up through your bank account to process on the due date
- ❖ Check or card payment by phone at 877-885-7968 (do not call the office for this)
- ❖ Online check or card payment through our website at www.trisud.com
- ❖ Download the app “PSN Payments” to pay using your telephone

New accounts can be managed through phone 903-572-3676, fax 903-572-4701 or by email once you have contacted our office by phone. Service applications and Direct Debit forms can be found on our website.

You can call our office at 903-572-3676 if you have questions or need assistance, or need your account number.

The CDC can provide information regarding the COVID-19 virus causes and prevention measures, as well as answer many of your questions. www.cdc.gov

Effective March 19, 2020, to continue at least through April 3, 2020, and will re-evaluate at that time. We apologize for any inconvenience this has caused you.